



P.O. Box 168025
Sacramento, CA 95816

Providing information technology services to
California Health and Human Services Agency Departments

JOB OPPORTUNITY

P.O. Box 168025
Sacramento, California 95816
(916) 739-7500



Arnold Schwarzenegger,
Governor

CLASSIFICATION: **Systems Software Specialist (SSS) III, Supervisor**

POSITION LOCATION: **Health and Human Services Data Center (HHSDC)
Information Systems Division
Midrange Systems Branch
Services Development Unit
Sacramento, CA 95816**

FREE PARKING

SALARY: **\$5,709 - 6,938**

Duties/Responsibilities:

Under the administrative direction of the Midrange Systems Branch Manager, the incumbent supervises plans, organizes, and directs the activities of the Services Delivery Unit; responsible for maintaining production services and directing the development of new service offerings to our customers in the functional areas of E-Mail, Health Information Protection, Help Desk, Remote Desktop, and Access Management design and support; Establishes customer feedback and input processes to monitor customer satisfaction with respect to the services provided by the teams, and provide leadership, guidance, and support for the individual teams. In addition, Investigates new storage technologies and advises the HHSDC and customers' of the appropriate application of new functions. Project management responsibilities include primary accountability for the architecture, design, procurement, installation, and successful operation of large storage subsystems; works directly with the HHSDC, customers, the Department of Finance, and Technology Investment and Review.

Desirable Qualifications:



Do Your Part to Help California Save Energy
To learn more about saving energy, visit the HHSDC web site at <http://www.hhsdc.ca.gov>

- Thorough Knowledge of Input/Output subsystems of various platforms (MVS, UNIX and Windows)
- Knowledge of measurement data available on each operating system platform.
- Knowledge of the HHSDC storage hardware/software requirements.
- Ability to effectively communicate and interact with various internal/external customers.
- Ability to solve complex problems and make decisions independently.
- Ability to work on several complex projects at the same time
- Ability to work effectively and quickly under continual pressure and tight time frames.
- Knowledge of various hardware/operating system platforms (MVS, Unix and Windows)
- Ability to apply project management principles to plan and guide project to successful completion.

Who May Apply:

- Current state employees at or who have lateral transfer eligibility to the SSS III, Supervisor classification. **(Please indicate on your eligibility on your application.)**
- Persons who have list eligibility to the SSS III, Supervisor classification. **(Please indicate on your list eligibility on your application.)**
- SROA/Surplus candidates at or who have lateral transfer eligibility to the SSS III, Supervisor classification are encouraged to apply. **(If applicable, please indicate on your application that you are an SROA/Surplus candidate.)**

Inquiries regarding this position may be directed to Sue Meeker 739-8184

How to apply:

Submit a State of California Application STD. 678

Please reference RPA #04-442 on your application. If the RPA # 04-442 is not on your application, it will be considered incomplete and will not be accepted.

Final Filing Date: October 15, 2004

Submit applications/resumes to:

**Health and Human Services Data Center
Human Resources Branch
Attention: RPA #04-442
P.O. Box 168025
Sacramento CA 95816**

AN EQUAL OPPORTUNITY EMPLOYER TO ALL REGARDLESS OF RACE, COLOR, CREED, NATIONAL ORIGIN, ANCESTRY, SEX, MARITAL STATUS, DISABILITY, RELIGIOUS OR POLITICAL AFFILIATION, AGE, OR SEXUAL ORIENTATION.